COVID-19
Resource Guide
Dear Neighbor,

As our country continues to combat the deadly coronavirus pandemic, we are all having to adapt to a new way of living. It is important to look to trusted sources to stay informed, as guidance and the government’s response to this crisis is evolving quickly. **That’s why my office has compiled this resource guide, to provide you with a one-stop-shop for information on crucial programs, services and resources.** This resource guide will be updated as new information becomes available.

**While my offices in Stockton, Antioch and Washington, D.C. remain closed to the public until further notice, I am committed to continuing to offer assistance in the safest way possible, including:**

- **Receiving and responding to telephone calls and electronic communications.** Staff is monitoring emails and regularly checking voicemail at all three offices.
  
  - To contact my Stockton office, call (209) 476-8552.
  - To contact my Antioch office, call (925) 754-0716.

- **Providing casework assistance.** Residents needing assistance with federal government services can contact my offices or visit [my website](#).

- **Responding to correspondence.** Those wishing to weigh in on issues can still contact me through [my website](#).

- **Providing update on important public health information and actions taken by Congress.** Information regarding the COVID-19 outbreak can be found on [my website](#). Additionally, you can follow along with updates on my [Facebook](#) and [Twitter](#) accounts. For the most up-to-date information on the COVID-19 outbreak, please refer to the [CDC’s website](#).

I, along with my colleagues in Congress, are continuing to prioritize legislative solutions to help Americans during these stressful times. When the virus began to take its toll on our nation, we passed an $8.3 billion funding package to help states, communities, and federal agencies address public health needs by
investing in preventative and response efforts, in addition to research for the development of a COVID-19 vaccine. We then passed the Families First Coronavirus Response Act, which included two weeks of emergency paid sick leave, up to three months of paid family and medical leave, and enhanced unemployment insurance.

As families began to feel the economic squeeze of lifesaving stay-at-home directives, Congress passed the CARES Act – a $2 trillion relief package that provided direct payments to millions of Americans and offered funding for small businesses. Most recently, we passed an interim emergency relief bill to increase funds for small businesses, in addition to providing money for increased testing capacity and supplies for frontline health care workers. I will keep fighting to ensure that Americans have what they need to weather this pandemic, and my offices will continue to offer services and support to our community.

As we start gaining control of the epidemic, we must remember that the actions we take not only affect ourselves and those around us, but that they have a significant impact on the most vulnerable members of our community. As Americans, it is critical that we remember the needs of others, especially seniors or those who may be in need of assistance. Our nation has a history of coming together in times of crisis, and this is no exception. I encourage everyone to take precautions to keep yourselves, your loved ones, and members of our community safe and healthy.

Sincerely,

Rep. Jerry McNerney
Member of Congress
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COVID-19 and Health Information

COVID-19 spreads when an infected person breathes out droplets and very small particles that contain the virus. These droplets and particles can be breathed in by other people or land on their eyes, noses, or mouth. In some circumstances, they may contaminate surfaces they touch. People who are closer than 6 feet from the infected person are most likely to get infected.

The Centers for Disease Control and Prevention (CDC) is advising people to take the following everyday preventive actions:

- **Frequently wash your hands with soap and water** for at least 20 seconds, especially after you have been in a public place, or after blowing your nose, coughing, or sneezing.
  - If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol.

- **Cover your mouth and nose** with a tissue when you cough or sneeze or use the inside of your elbow, and be sure to throw used tissues in the trash.

- **Avoid touching your eyes, nose, and mouth with unwashed hands.**

- **Avoid close contact with people**, especially those who are sick, by keeping a distance of 6 feet between yourself and others.

- **Clean and disinfect** frequently touched surfaces daily with detergent or soap and water prior to disinfection.

- **Stay home if you are sick**, except to get medical care. Call your healthcare provider to tell them that you have or may have COVID-19 based on the symptoms you are experiencing. This will help the facility prepare for your visit in an effort to reduce further exposure to others.

- If you are not fully vaccinated and aged 2 or older, you should wear a mask in indoor public places. It is recommended that fully vaccinated individuals wear a mask in public indoor settings when they are in **areas of substantial or high transmission**, see **When You’ve Been Fully Vaccinated**.

How to Wear a Cloth Face Covering:

- **Cloth face coverings should:**
  - fit snugly but comfortably against the side of the face
  - be secured with ties or ear loops
  - include multiple layers of fabric
  - allow for breathing without restriction
be able to be laundered and machine dried without damage or change to shape
- If you do not have a cloth face covering and would like to make one, instructions can be found here.

**COVID-19 Variants**
Viruses constantly change through mutations, and new variants of a virus are expected to occur. Sometimes new variants emerge and disappear. Other times, new variants of viruses persist. Several variants of the virus that causes COVID-19 have been documented in the US and globally during the pandemic. More information on COVID-19 variants can be found here.

**Resources**
- World Health Organization (WHO) – COVID-19 Frequently Asked Questions
- Centers for Disease Control (CDC) - Guidance and Frequently Asked Questions
- CDC Guidance for Caring for Post-COVD Conditions
- California Health and Human Services
- California Department of Public Health
  - California Reopening Information
  - Additional Guidance from California Department of Public Health
- California Department of Health Care Services - Medi-Cal Eligibility and Covered California Frequently Asked Questions
- Covered California - Enroll in health care coverage through Covered California here.
- Contra Costa Health Services: As of December 29, 2021, a Contra Costa County health order requires all individuals, regardless of vaccination status, to wear masks in indoor public settings until further notice.
  - Contra Costa Health Services Health Orders
  - Contra Costa Health Services Information for the Community
- San Joaquin County Public Health: San Joaquin County is recommending that all individuals in California wear masks in indoor public settings, regardless of vaccination status.
  - San Joaquin County Public Health Services Health Orders and Guidance
  - San Joaquin County Public Health Services Family Health Programs
- Sacramento County Department of Health Services: As of July 29, 2021, a Sacramento County health order directs all individuals to wear face coverings indoors regardless of vaccination status.
  - Sacramento County Department of Health Services Health Orders and Guidance
COVID-19 Tests - For information on testing and to locate a testing site in your county, see below.

- California Testing Task Force
- Contra Costa County
- San Joaquin County
- Sacramento County

Health Plan of San Joaquin: A publicly-sponsored, not-for-profit, Health Maintenance Organization (HMO) that manages health care for Medi-Cal members.

Health Resources and Services Administration – Find a Health Center

National Association of Free and Charitable Clinics

National Alliance on Mental Health Illness (NAMI) – Mental Health Resources

COVID-19 Funeral Assistance: The President approved funding for COVID-19-related funeral expenses incurred on or after January 20, 2020, under the Coronavirus Response and Relief Supplemental Appropriations Act of 2021 and the American Rescue Plan Act of 2021. COVID-19 Funeral Assistance Helpline is available Monday through Friday from 9 am to 9 pm EST: (844) 684-6333.

- Funeral Assistance Policy
- Funeral Assistance FAQ

COVID-19 Maps and Visualizations

- Centers for Disease Control
  - COVID Data Tracker
  - Variant Proportions Data Tracker
- California Health and Human Services Open Data Portal: Provides the latest COVID-19 data, maps, and dashboards.
- California COVID-19 Data and Case Statistics
- County Specific Information
- ArcGIS Interactive Map – Coronavirus COVID-19 Global Cases
- The New York Times – Coronavirus Map
- Johns Hopkins University’s COVID-19 Global Tracking Map

Fitness Resources

- YMCA 360: Virtual YMCA
- Fitness Blender Free Workout Videos
- Orange Theory: Provides workouts focused on themes such as core, upper and lower body. No workout equipment required.
- Fitness Blender: Provides workouts that range from low impact to high intensity and offer weightlifting, cardio, kickboxing, yoga and Pilates. Minimal equipment needed.
• **Redefining Strength**: Provides workouts and exercise variations with dynamic warm up routines to get started.

• **Overtime Athletes**: Provides content for speed training, agility drills and mobility exercises.

• **At-home workout videos** from Gold’s Gym.

• Yoga, HIIT, and Barre classes via Down Dog fitness mobile apps available for [healthcare workers](#) and [teachers, parents, and students](#) through until June 1, 2022.

• **Group Exercise Workouts**
  - 30-Minute Cardio Latin Dance Workout
  - 30-Minute STRONG Zumba-Full Body Toning
  - 10-Minute Standing Core Workout
  - 30-Minute Hip Hop Fit Workout
  - 30-Minute At-Home Boxing Workout

• **Exercise Resources for Children**
  - [Avengers Tabata Challenge](#)
  - [Black Panther Workout](#)
  - [Fortnite Dance Workout](#)
  - [CosmicKids Yoga](#)
COVID-19 Vaccines

The U.S. Food and Drug Administration (FDA) issued Emergency Use Authorization (EUA) for the Moderna COVID-19 Vaccine and Johnson & Johnson’s Janssen COVID-19 Vaccine to prevent COVID-19 in individuals 18 years of age and older. The FDA fully approved the Pfizer-BioNTech COVID-19 Vaccine, now marketed as Comirnaty, for the prevention of COVID-19 disease in individuals 12 years of age and older. The FDA also gave the Pfizer-BioNTech COVID-19 vaccine emergency authorization to use in children ages 5 to 11. Now that there are authorized and recommended COVID-19 vaccines in the United States, accurate vaccine information is critical. The Centers for Disease Control and Prevention (CDC) has a dedicated webpage to provide information and updates on COVID-19 vaccines, including recommendations regarding who should be vaccinated.

- Information about COVID-19 vaccination in California be found here.
- To find information about COVID-19 vaccinations locally, click below:
  - Contra Costa County
  - San Joaquin County
  - Sacramento County

How vaccines work
Vaccines help our immune system fight infections in the future. COVID-19 vaccines will protect us from the virus that causes COVID-19 by helping our bodies develop immunity to the virus without us having to get the illness. It typically takes a few weeks after the last dose in a series to become fully protected. Sometimes vaccination can cause symptoms, such as fever. These symptoms are normal and are a sign that the body is building immunity.

Benefits of getting vaccinated
COVID-19 vaccines are meant to prevent you from getting COVID-19. It is not yet known if the COVID-19 vaccine will keep you from spreading the virus, but this is being carefully studied. Learn more about COVID-19 vaccine effectiveness and safety here.

When can I get vaccinated?
Every Californian aged 5 and up is eligible for vaccination. There are several ways you can get vaccinated:

- You may sign up at myturn.ca.gov or call (833) 422-4255 to get a COVID-19 vaccine appointment.
- You can locate a vaccine clinic that accepts walk-ins.
- Search vaccines.gov, text your ZIP code to 438829, or call 1-800-232-0233 to find vaccine locations near you.
- Check your local pharmacy’s website to see if there are available vaccine appointments. Find out which pharmacies are participating in the Federal Retail Pharmacy Program.
Contact the state health department for additional vaccine information and locations.

**COVID-19 Vaccine Booster Shots**

A booster shot is administered when a person has completed their vaccine series and protection against the virus has decreased over time. The CDC is recommending that all adults 18 years or older who have received the Johnson & Johnson’s Janssen COVID-19 vaccine or who have completed the Modera COVID-19 vaccine series receive a booster shot. The CDC is recommending a booster shot for individuals 12 years and older who have received the Pfizer-BioNTech COVID-19 vaccine.

More information on booster shots, including when to get a booster, can be found [here](#).

The CDC also recommends that people who are moderately to severely immunocompromised receive a booster shot. More information can be found [here](#).

Individuals may choose which vaccine they receive as a booster dose, either the same vaccine type that they originally received, or a different booster. CDC recommendations now allow for mix and match dosing for booster shots.

**Frequently Asked Questions:**

**Question:** Who is eligible to get the vaccine now?
**Answer:** Every Californian 5 and up is now eligible for vaccination.

**Question:** How can I get the COVID-19 vaccination? Can I register somewhere to get the COVID-19 vaccine?
**Answer:** Every Californian can sign up at [myturn.ca.gov](http://myturn.ca.gov) or call (833) 422-4255 to get their COVID-19 vaccine appointment. You may also locate a vaccine clinic that accepts walk-ins. Additionally, some local health jurisdictions are also providing appointments, registration, and notification services. If you would like to sign up for notifications from your local health jurisdiction you can do so [here](#).

**Question:** I’ve already had COVID-19. Should I get a COVID-19 vaccine?
**Answer:** Yes. At this time, we do not know how long someone is protected from getting sick again after recovering from COVID-19.

**Question:** Will you make the COVID-19 vaccine mandatory?
**Answer:** No, there is no mandatory vaccination requirement from either the state or federal government.

**Question:** How much will the COVID-19 vaccine cost?
**Answer:** COVID-19 vaccines are free.
**Additional Resources**

- California COVID-19 Vaccines [Questions and Answers](#)
- California Department of Public Health [Employer Vaccination Toolkit](#)
- California COVID-19 [Vaccination Progress Data](#)
- CDPH [COVID-19 Vaccine Myths and Facts Sheet](#)
- CDPH [COVID-19 Vaccines and Pregnancy](#)
- CDC Information about [the Second Dose](#)
- CDC Information about the [Pfizer-BioTech COVID-19 Vaccine](#) and [Q&A for Comirnaty](#)
- CDC Information about the [Moderna COVID-19 Vaccine](#)
- CDC Information about the [Johnson & Johnson’s Janssen COVID-19 Vaccine](#)
- California Department of Public Health [Pfizer COVID-19 Vaccine Factsheet](#)
- California Department of Public Health [Moderna COVID-19 Vaccine Factsheet](#)
- California Department of Public Health [Johnson & Johnson COVID-19 Vaccine Factsheet](#)
- CDC Information about [COVID-19 Vaccine Booster Shot](#)
- CDC Information about [new COVID variants](#)
- [Families with Vaccinated and Unvaccinated Members](#)
- [Digital COVID-19 Vaccine Record Portal](#): California residents can access a digital copy of their COVID-19 Vaccine Record. More information can be found [here](#).
Economic Impact Payments to Individuals and Families

The CARES Act established a program that provides direct payments to individuals and families through the Internal Revenue Service (IRS). The payments are intended to help Americans during a time of need in our country, when many of our friends and neighbors are dealing with reduced incomes. The IRS delivered the first round of direct payments, referred to as an Economic Impact Payment (EIP), in April 2020 through to the end of 2020. If you didn’t receive the first EIP (or received less than you are entitled to), you may be eligible to claim a Recovery Rebate Credit when you file your 2020 federal tax return.

As part of the Coronavirus Response and Relief Supplemental Appropriations Act of 2021, the Internal Revenue Service and the Treasury Department delivered a second round of Economic Impact Payments to Americans who received the first round of payments established by the CARES Act. The second round of payments were issued on December 29, 2020 though to mid-January of 2021. If you did not receive a second EIP (or received less than you are entitled to), you may be eligible to claim a Recovery Rebate Credit when you file your 2020 tax return.

In March 2021, the American Rescue Plan Act was signed into law, authorizing a third round of Economic Impact Payments. The IRS is working to deliver the third round of Economic Impact Payments to those who are eligible at this time.

**How much is the third Economic Impact Payment?**
Those eligible will automatically receive an Economic Impact Payment of up to $1,400 for individuals or $2,800 for married couples, plus $1,400 for each dependent. Unlike the first and second EIP, families will get a payment for all their dependents claimed on a tax return, not just their qualifying children under 17.

**Eligibility for the third round of Economic Impact Payments:**
Generally, if you are a U.S. citizen or U.S. resident alien, you are eligible for the full amount of the third Economic Impact Payment if you (and your spouse if filing a joint return) are not a dependent of another taxpayer and have a valid Social Security number (see exception when married filing jointly) and your adjusted gross income (AGI) on their tax return does not exceed:

- $150,000 if married and filing a joint return or if filing as a qualifying widow or widower
- $112,500 if filing as head of household or
- $75,000 for eligible individuals using any other filing statuses, such as single filers and married people filing separate returns.

Payments will be phased out -- or reduced -- above those AGI amounts. This means taxpayers will not receive a third payment if their AGI exceeds:

- $160,000 if married and filing a joint return or if filing as a qualifying widow or widower
- $120,000 if filing as head of household or
- $80,000 for eligible individuals using other filing statuses, such as single filers and married people filing separate returns.
**Frequently Asked Questions about the Third Economic Impact Payment:**

**Question:** How do I find out if the IRS is sending me a payment?
**Answer:** You can check the status of your third payment by using the [Get My Payment] tool, available in English and Spanish only on [IRS.gov].

**Question:** How will the IRS know where to send my payment? What if I changed bank accounts?
**Answer:** The IRS will use data already in its systems to send the third stimulus payments. Taxpayers with direct deposit information on file will receive the payment that way. Those without current direct deposit information on file will receive the payment as a check or debit card in the mail.

**Question:** If I don’t have direct deposit, will I receive a paper check or debit card?
**Answer:** People who don’t receive a direct deposit should watch their mail for either a paper check or a debit card. To speed delivery of the payments to reach as many people as soon as possible, some payments will be sent in the mail as a debit card. The form of payment for the third stimulus payment may differ from the first two.

People should watch their mail carefully. The Economic Impact Payment Card, or EIP Card, will come in a white envelope prominently displaying the U.S. Department of the Treasury seal. It has the Visa name on the front of the Card and the issuing bank, MetaBank®, N.A. on the back of the card. Information included with the card will explain that this is an Economic Impact Payment. More information about these cards is available at [EIPcard.com].

**Question:** I received my last Economic Impact Payment on an EIP Card. Will my next payment be sent to that card?
**Answer:** No, the IRS will not add funds to an EIP Card that they already issued for a previous payment. When 2021 payments are issued and the IRS does not have account information available to issue you a direct deposit, you may be mailed a check or an EIP Card.

The EIP card was mailed in a white envelope with a return address from “Economic Impact Payment Card” with the U.S. Department of the Treasury Seal. The card has the Visa name on the front and the issuing bank, MetaBank®, N.A., on the back. Information included with the EIP card explains that this is your Economic Impact Payment.

**Question:** My address has changed or is incorrect. What can I do to change or correct it to receive my payment?
**Answer:** The easiest way to update your address with the IRS is to file your 2020 tax return with your current address, if you haven’t already done so. The fastest way to file the return and have your address updated, is to file it electronically.
Question: How are married couples affected, if only one spouse has a Social Security number?
Answer: As with the second EIP, joint filers where only one spouse has a Social Security number (SSN) will normally get the third payment. This means that these families will now get a payment covering any family member who has a work-eligible SSN. For taxpayers who file jointly with their spouse and only one individual has a valid SSN, the spouse with a valid SSN will receive up to a $1,400 third payment and up to $1,400 for each qualifying dependent claimed on the 2020 tax return.

In the case of active military: if either spouse is an active member of the U.S. Armed Forces at any time during the taxable year, only one spouse needs to have a valid SSN for the couple to receive up to $2,800 for themselves in the third stimulus payment.

Question: Is any action needed by Social Security beneficiaries, railroad retirees and those receiving veterans’ benefits who are not typically required to file a tax return?
Answer: Most Social Security retirement and disability beneficiaries, railroad retirees and those received veterans’ benefits in 2020 should not need to take any action to receive a payment. As with the first two stimulus payments, the IRS is to send out the new payments the same way benefits are normally paid. The IRS is working directly with other federal agencies to obtain updated 2021 information for recipients.

Some people who will receive an automatic third payment based on their federal benefits information may need to file a 2020 tax return even if they don’t usually file. If your third payment does not include a payment for your qualified dependent who did not receive a third payment, you must file a 2020 tax return to be considered for an additional third payment even if you don’t normally file.

Question: Why didn’t I receive the third Economic Impact Payment if I received the first and second one?
Answer: The IRS will be issuing the third round of payments throughout 2021. If you didn’t receive one yet, it doesn’t mean you won’t. Keep in mind that that the third Economic Impact Payment is based on your 2020 tax return or if your 2020 tax return is not processed when determining your eligibility, your 2019 tax return or information you entered on the Non-Filers tool on IRS.gov last year. If you did not file a 2020 or 2019 return but were an eligible federal benefit recipient, your payment is based on you being an eligible federal benefit recipient.

IRS will also issue additional payments to those who received a third payment based on a 2019 tax return and who are eligible for an additional amount based on their 2020 tax return.

Question: Will people who receive a payment get a notice from the IRS?
Answer: Yes. As with the first and second Economic Impact Payments, people will receive an IRS notice, or letter, after they receive a payment telling them the amount of the payment. They should keep this for their tax records.
For more information about direct payments, you can visit the [IRS Economic Impact Payments](#) webpage.

To help provide additional assistance, the IRS also established a special phone line for taxpayers with questions about their Economic Impact Payments: (800) 919-9835.

Additional Resources
- [Frequently Asked Questions](#) about the First Economic Impact Payment
- [Frequently Asked Questions](#) about the Second Economic Impact Payment
- [Frequently Asked Questions](#) about the Third Economic Impact Payment
- [Get My Payment Frequently Asked Questions](#)
- Information on the [Recovery Rebate Credit](#)
- For Information on the EIP Card click [here](#) or you can contact customer service at 1-800-240-8100.
Advance Child Tax Credit Payments

The American Rescue Plan Act (ARPA) of 2021 expands the Child Tax Credit (CTC) for tax year 2021. Changes to the Child Tax Credit will help many families get advance payments of the Child Tax Credit starting in the summer of 2021.

The IRS will pay half the total credit amount in advance monthly payments. Eligible individuals will claim the other half when they file their 2021 income tax return. The IRS will make the first advance payment on July 15, 2021. For a full schedule of payments, see When will the IRS begin issuing the advance Child Tax Credit?

The Internal Revenue Service has started sending letters to families who may be eligible based on information they included in either their 2019 or 2020 federal income tax return or who used the Non-Filers tool on IRS.gov last year to register for an Economic Impact Payment. Families who are eligible for advance Child Tax Credit payments will receive a second, personalized letter listing an estimate of their monthly payment.

How much is the CTC?
Eligible families will begin receiving advance payments, either by direct deposit or check. The payment will be up to $300 per month for each qualifying child under age 6 and up to $250 per month for each qualifying child ages 6 to 17.

Eligibility for the CTC
Most families do not need to take any action to get their payment. Normally, the IRS will calculate the payment amount based on the 2020 tax return. If that return is not available, either because it has not yet been filed or it has not yet been processed, the IRS will instead determine the payment amount using the 2019 return.

To qualify for advance Child Tax Credit payments, individuals — and their spouse, if they filed a joint return — must have:

- Filed a 2019 or 2020 tax return and claimed the Child Tax Credit on the return; or
- Given us your information in 2020 to receive the Economic Impact Payment using the Non-Filers: Enter Payment Info Here tool; and
- A main home in the United States for more than half the year (the 50 states and the District of Columbia) or file a joint return with a spouse who has a main home in the United States for more than half the year; and
- A qualifying child who is under age 18 at the end of 2021 and who has a valid Social Security number; and
- Made less than certain income limits.
The IRS urges individuals and families who haven't yet filed their 2020 return – or 2019 return – to do so as soon as possible so they can receive any advance payment they’re eligible for. Filing soon will also ensure that the IRS has their most current banking information, as well as key details about qualifying children.

If individuals aren’t required to file a tax return and haven’t given the IRS their information already, they can use the Child Tax Credit Non-filer Sign-up Tool to give the IRS some basic information for the Child Tax Credit.

**Frequently Asked Questions**

**Question:** What are advance Child Tax Credit payments?
**Answer:** Advance Child Tax Credit payments are early payments from the IRS of 50 percent of the estimated amount of the Child Tax Credit that you may properly claim on your 2021 tax return during the 2022 tax filing season. If the IRS has processed your 2020 tax return or 2019 tax return, these monthly payments will be made starting in July and through December 2021, based on the information contained in that return.

**Question:** What do I need to receive advance Child Tax Credit payments?
**Answer:** Generally, nothing. If you are eligible to receive advance Child Tax Credit payments based on your 2020 tax return or 2019 tax return (including information you entered into the Non-Filer tool for Economic Impact Payments on IRS.gov in 2020), you generally will receive those payments automatically without needing to take any additional action.

**Question:** Will the IRS contact me about advance Child Tax Credit payments before they are disbursed?
**Answer:** Yes. In June, the IRS will send you Letter 6417. This letter will inform you of the amount of your estimated Child Tax Credit monthly payments. This letter will also indicate where you can find additional information about advance Child Tax Credit payments.

**Question:** Are advance Child Tax Credit payments taxable?
**Answer:** No. Advance Child Tax Credit payments are not income and will not be reported as income on your 2021 tax return. Advance Child Tax Credit payments are advance payments of your tax year 2021 Child Tax Credit. However, the total amount of advance Child Tax Credit payments that you receive during 2021 is based on the IRS’s estimate of your 2021 Child Tax Credit. If the total is greater than the Child Tax Credit amount that you are allowed to claim on your 2021 tax return, you may have to repay the excess amount on your 2021 tax return during the 2022 tax filing season.

**Question:** Will advance Child Tax Credit payments affect any governmental benefits that I receive?
**Answer:** No. Advance Child Tax Credit payments cannot be counted as income when determining if you or anyone else is eligible for benefits or assistance, or how much you or anyone else can receive, under any federal program or under any state or local program financed in whole or in part with federal funds. These programs also cannot count advance Child Tax Credit payments as a resource for purposes of determining eligibility for at least 12 months after you receive it.
Question: Who is a “qualifying child” for purposes of the 2021 Child Tax Credit?
Answer: For tax year 2021, a qualifying child is an individual who does not turn 18 before January 1, 2022, and who satisfies the following conditions:

- The individual is the taxpayer’s son, daughter, stepchild, eligible foster child, brother, sister, stepbrother, stepsister, half-brother, half-sister, or a descendant of any of them (for example, a grandchild, niece, or nephew).
- The individual does not provide more than one-half of his or her own support during 2021.
- The individual lives with the taxpayer for more than one-half of tax year 2021.
- The individual is properly claimed as the taxpayer’s dependent.
- The individual does not file a joint return with the individual’s spouse for tax year 2021 or files it only to claim a refund of withheld income tax or estimated tax paid.
- The individual was a U.S. citizen, U.S. national, or U.S. resident alien.

Question: Do I, or my children, need to have Social Security numbers to qualify for the Child Tax Credit?
Answer: You — or your spouse, if married filing a joint return — must have a Social Security number (SSN) or an IRS Individual Taxpayer Identification Number (ITIN). You will receive advance Child Tax Credit payments only if you used your correct SSN or ITIN when you filed a 2020 tax return or 2019 tax return (including when you entered information into the Non-Filer tool on IRS.gov in 2020). Advance Child Tax Credit payments will be made for each qualifying child who has an SSN that is valid for employment in the United States.

Additional Resources
- 2021 Child Tax Credit and Advance Child Tax Credit Payments [Frequently Asked Questions]
- Child Tax Credit [Non-filer Tool]
- IRS online tool to check enrollment
Small Business Administration (SBA) Resources

The CARES Act provides funding for loan forgiveness grants to small businesses and nonprofits to maintain existing workforce and help pay for other expenses including rent, mortgages, and utilities. Additional relief for small businesses includes Small Business Administration (SBA) emergency grants of up to $10,000 for small business operating costs and six months of payments for small businesses with existing SBA loans.

The SBA has several resources to assist small businesses impacted by COVID-19:

- If you have specific questions regarding an application, or would like more information about loan resources contact an SBA office or resource partner near you.

- Disaster Assistance
  SBA Disaster Assistance Customer Service Center, Phone: (800) 659-2955; E-mail: disastercustomerservice@sba.gov

- Small Business Local Assistance and Resources

- Economic Injury Disaster Loan: This loan advance will provide up to $10,000 of economic relief to businesses that are currently experiencing temporary difficulties.

- SBA Microloan Program Lenders

- SBA Debt Relief

- Shuttered Venue Operators Grant: This grant provides emergency assistance for eligible venues affected by COVID-19. SBA is building the grant program and expects to open applications in early April.
Economic Injury Disaster Loan (EIDL)

In response to the Coronavirus (COVID-19) pandemic, small business owners, including agricultural businesses, and nonprofit organizations in all U.S. states, Washington D.C., and territories can apply for an Economic Injury Disaster Loan (EIDL). The EIDL program is designed to provide economic relief to businesses that are currently experiencing a temporary loss of revenue due to coronavirus (COVID-19). As of January 1, 2022, EIDL is no longer accepting new applications but will continue to accept requests for increases, reconsideration, and appeals.

Increased Loan
If a small business has already obtained a loan via COVID EIDL before and does not already have an outstanding loan increase application in process, they can apply for a loan increase. Requests for an increase can be completed through the COVID EIDL portal.

Additional Resources
- SBA EIDL Program Summary
- New EIDL Loan Policy Changes
- COVID-19 Economic Injury Disaster Loan FAQs
- Deferment Period Extended for all COVID-19 EIDL and Other Disaster Loans
- FAQ Regarding Targeted and Supplemental EIDL Advance
State and Local Resources for Small Businesses

The State of California has other available resources to assist small businesses:

- State of California Information for Businesses and Employers
- California Small Business Loan Guarantee Program
- California Entrepreneurship Task Force
- CA Governor’s Office of Business and Economic Development (GO-Biz)

Local resources for small businesses:

- Contra Costa Small Business Development Center
- Contra Costa Health Services – Information for Businesses
- Contra Costa Small Business Resources Page
- Contra Costa Call Center: (833) 320-1919 from 8:30 am to 5:00 pm every Monday through Friday. Connects businesses and workers with helpful federal, state, and local programs. This includes providing resources and referrals on loans and grants, unemployment insurance, payroll subsidies, and other critical concerns. The trained staff who answer calls can also assist with tapping into programs to reduce utility costs, access online career training, and other business services.
- San Joaquin Delta College Small Business Development Center
  Phone: (209) 954-5089
  Email: sbdc@deltacollege.edu
- Downtown Stockton Enterprise Loan Fund: The Downtown Stockton Enterprise Loan Fund (DSELF) is a non-profit, multi-bank community development corporation created to facilitate economic development in Stockton’s economically underserved central city. The DSELF achieves economic development through: facilitating the growth of small to mid-sized businesses, and attracting, creating, and retaining new jobs.
- Sacramento County Business Resource Guide
- Kivia Loans: Kiva is a non-profit that expands access to capital for entrepreneurs.
- U.S. Chamber of Commerce: Resources and information for small businesses.
- California Department of Insurance - Fact Sheet: Insurance Coverage During Civil Unrest
Resources for Employers

- **Centers for Disease Control Guidance for Employers**
- **Occupational Safety and Health Administration (OSHA) – COVID-19 Prevention Emergency Temporary Standards**
- **California Department of Industrial Relations - Frequently Asked Questions** on Laws Enforced by the CA Labor Commissioner's Office
- **Cal/OSHA Guidance on Requirements to Protect Workers from COVID-19**

**COVID-19 Business Tax Relief Tool** - The federal government enacted several laws that provide tax relief and assistance to businesses impacted by the Coronavirus (COVID-19). Some allow for an immediate dollar-for-dollar tax offset against payroll taxes to help pay for employee sick leave and some are designed to help keep employees on your payroll.

- **California Employment Development Department (EDD): EDD Payroll Taxes**
- **U.S. Chamber of Commerce**

Resources for Employees

- **Workers Resources** and **Essential Workforce Guidance**
- **California Employee Development Department (EDD) - Frequently Asked Questions**

**California Labor & Workforce Development Agency**: Services California workers and businesses by improving access to employment and training programs, enforcing California labor laws to protect workers and create an even playing field for employers, and administering benefits that include workers’ compensation, unemployment insurance, disability insurance and paid family leave.

- **EDD Disability, Paid Family Leave, and other Resources**
- **Workforce Development Board Contra Costa**
- **San Joaquin County WorkNet**
- **Farm Employers Labor Services**
- **OnwardCA**: One-stop resource for Californians impacted by job loss during the COVID-19 Pandemic.
Eviction Protection and Mortgage Forbearance

**Eviction Protection**
Beginning October 1, 2021 through the end of March 2022, eligible renters continue to have special eviction protections. Applying for rental assistance through the CA Covid-19 Rent Relief program can prevent an eviction. More information can be found [here](#).

**Additional Resources for Renters**
- If your landlord is attempting to evict you and you took all the appropriate steps, contact a [local Legal Aid office](#) and learn about your protections.
- Information about relief from financial institutions, and questions and answers on financial relief can be found [here](#).
- **CA COVID-19 Rent Relief**: CA COVID-19 Rent Relief will help income-eligible households pay rent and utilities, both for past due and future payments. Applicants may also call the CA COVID-19 Rent Relief Call Center at 1-833-430-2122.
  - Housing is Key [Tenant Protection Factsheet](#)
- [HUD Resources for Renters](#)
- Consumer Financial Protection Bureau [Help for Renters](#) and [Help with Rent and Utilities](#)

**Mortgage Relief**
Most homeowners can temporarily pause or reduce their mortgage payments if they're struggling financially by requesting forbearance. Forbearance is when your mortgage servicer or lender allows you to pause or reduce your mortgage payments for a limited time while you build back your finances. Forbearance doesn’t mean your payments are forgiven or erased. You are still obligated to repay any missed payments, which, in most cases, may be repaid over time or when you refinance or sell your home. Before the end of the forbearance, your servicer will contact you about how to repay the missed payments. More information about forbearance can be found [here](#).

**Additional Resources**
- Consumer Financial Protection Bureau: [Mortgage Relief Options and Protections](#).
- If you have an FHA mortgage, information on relief options can be found [here](#).
- If you have a USDA mortgage, information on relief options can be found [here](#).
- If you have a VA mortgage, information on relief options can be found [here](#).
- U.S. Department of Housing and Urban Development (HUD)-approved housing counselor [look up tool](#): Housing counselors throughout the country can provide advice on buying a home, renting, defaults, foreclosures, and credit issues.
Housing Resources

- **2-1-1**: Dial 2-1-1 to speak with a trained Resource Specialist who can connect you to available services for housing, shelter, and homeless individuals. This service is available 24 hours a day, seven days a week. To search online for services in your county, see below:
  - 2-1-1 Contra Costa
  - 2-1-1 San Joaquin
  - 2-1-1 Sacramento

- **U.S Department of Housing and Urban Development (HUD)**: Oversees federal programs designed to help Americans meet their housing needs.

- State of California COVID-19 Response – Information about the California Eviction Moratorium, relief from financial institutions, and questions and answers on financial relief can be found [here](#).

- **CA COVID-19 Rent Relief**: CA COVID-19 Rent Relief will help income-eligible households pay rent and utilities, both for past due and future payments. Applicants may also call the CA COVID-19 Rent Relief Call Center at 1-833-430-2122.

- **Consumer Financial Protection Bureau Guide to COVID-19 Mortgage Relief Options**: Information about mortgage and rental relief.

- **Housing Authority of the County of Contra Costa**: Provides affordable housing for low income families, seniors and persons with disabilities in Contra Costa County.

- **Housing Authority of the County of San Joaquin**: Provides shelter and assistance in San Joaquin County through a variety of affordable housing programs.

- **Sacramento Housing and Redevelopment Agency**: Provides information about affordable housing opportunities and programs. Beginning on May 11, 2021, the Sacramento Housing and Development Agency is offering [emergency rent and utilities assistance](#) for renters who have experienced financial hardship due to the COVID-19 pandemic. [Apply](#) and learn more about eligibility and document requirements [here](#).

- **San Joaquin Fair Housing Association**: Provides information for tenants and landlords. Phone (209) 451-3471

- **National Housing Conference COVID-19 Housing Resource Center**: Provides housing related information and resources.
• **Stockton Shelter for the Homeless**: Provides safe shelter to homeless individuals. Phone: (209) 466-2605; E-mail: info@stocktonshelter.org

• **Women’s Center-Youth and Family Services**: Provides free, confidential services and shelters specifically designed to meet the needs of homeless and runaway youth and victims of domestic violence, sexual assault, and human trafficking. For more information on services call (209) 941-2611.

• **Shelter Inc.**: Shelter Inc. helps families and individuals who are homeless or in danger of becoming homeless by assisting with rental costs and providing emergency and permanent housing. Phone: (925) 335-0698, E-mail: shelter@shelterinc.org
Energy, Gas, Water, Trash, and Postal Information

Energy and Gas
- **PG&E**: PG&E has a variety of options for financial assistance and support for Californians struggling to pay their PG&E bills during the COVID-19 pandemic.

- **Lodi Electric**: Lodi Electric is not turning off power for non-payment at this time. The City of Lodi will not contact you by phone or visit your home or business demanding payment. Please call the City of Lodi Finance Department at (209) 333-6717 to obtain your account balance or payment information.

- **California Department of Community Services and Development (CSD)**: CSD works with private non-profit and local government organizations dedicated to helping low-income families achieve and maintain economic security, meet their home energy needs, and reduce their utility costs. CSD administers California’s federal funding share for the Community Services Block Grant, Low-Income Home Energy Assistance Program, and Weatherization Assistance Program.

Water
- **Cal Water Customer Assistance Program**: Low-Income Rate Assistance offers a service-charge discount to qualifying low-income Cal Water customers.

Trash and Waste Removal
- Trash collection should remain uninterrupted, however if you have questions please contact your service provider directly.

Postal
- **United States Postal Service (USPS)** – USPS is continuing to deliver mail during the COVID-19 pandemic. See below for additional information.
  - Coronavirus Updates for Residential Customers
  - Delivery
  - Mailing and shipping
Transportation

- **5-1-1**: Dial 5-1-1 for information on transportation options.
  - **5-1-1 Contra Costa**
  - **Sacramento Region 5-1-1**
  - **San Joaquin Valley: Dial 5-1-1**

- **Altamont Corridor Express (ACE)**: Provides commuter rail service in California, connecting Stockton and San Jose.

- **Amtrak San Joaquins**: Provides passenger railroad service throughout California and the San Joaquin Valley.

- **Tri Delta Transit**: Provides bus service in Contra Costa County.

- **Way to Go, Contra Costa! Transportation Resource Guide**: Provides information about transportation services in Contra Costa County.

- Bay Area Healthy Transit Plan: Bay area transit agencies have developed the **Bay Area Healthy Transit Plan**, to provide information on vaccination sites accessible by public transportation, as well as health and safety information while traveling to these sites.

- **San Joaquin Regional Transit District (RTD)**: Provides bus service in San Joaquin County.
  - **RTD Dial-a-Ride Service**: Offers paratransit services to persons who, due to their disability, are unable to perform the skills necessary to use RTD's fixed route service.

  - In partnership with **SJReady**, RTD will be offering **free rides** beginning March 16, 2021 to all passengers on all fixed-route buses traveling to SJReady COVID-19 vaccine sites. To ride free, show your appointment confirmation via a printout or on your phone to the operator when boarding.

- **Lodi GrapeLine**: Provides bus service in the City of Lodi.

- **Escalon eTrans**: Provides bus service in the City of Escalon.

- **Manteca Transit**: Provides bus service in the City of Manteca.

- **Ripon Blossom Express**: Provides bus service in the City of Ripon.

- **Tracy Tracer**: Provides bus service in the City of Tracy.
• **Sacramento Regional Transit District** (SacRT): Provides transportation services in Sacramento County.
  o **Free Ride to Receive the COVID-19 Vaccine:** SacRT will offer free transit rides for everyone who needs to get to a scheduled COVID-19 vaccine appointment location through March 31, 2022. This includes all vaccination sites in Sacramento County within SacRT’s service area, including hospitals, pharmacies, and other immunization locations.

  To ride free, you only need to show a COVID-19 vaccine appointment confirmation in the form of an email, text or vaccine card, which will serve as valid fare only on the date noted in your appointment confirmation to ride SacRT’s fixed-route bus, light rail, Folsom Stage Line, SmarRT Ride or SacRT GO services. Please note: free rides are not available for SacRT’s contracted services (Rancho CordoVan and Elk Grove’s e-Tran services).

• **Mobility Matters**: Provides mobility management services including rides programs for seniors and veterans in Contra Costa County. Phone: (925) 284-2207.

• **Greyhound**: Provides bus service throughout the country.

• **Lyft**: A ridesharing service that arranges rides in real-time, through a mobile app or online.

• **Uber**: A ridesharing service that arranges rides in real-time, through a mobile app or online.
Food Resources

- For immediate food aid call the U.S. Department of Agriculture (USDA) National Hunger Hotline at (866) 3-HUNGRY (866-348-6479) or (877) 8-HAMBRE (877-842-6273). Information is available in English and Spanish. The hotline operates every Monday through Friday from 7 am to 10 pm Eastern Time.

- California Department of Social Services – CalFresh Program: The CalFresh Program, federally known as the Supplemental Nutrition Assistance Program (SNAP), issues monthly electronic benefits that can be used to buy most foods at many markets and food stores. The Families First Coronavirus Response Act authorized CalFresh recipients to receive an Emergency Allotment on their Electronic Benefit Transfer (EBT) card.
  - Information about SNAP related scams can be found here.

Local Resources

- Contra Costa County COVID-19 Food Distribution Map

- Contra Costa Community Produce Program: Provides 15-20 pounds of free fresh produce to low-income families and individuals twice a month. Please bring two bags with handles.
  - Information for Antioch can be found here.
  - Information for Brentwood, Oakley, and Bethel Island can be found here.

- Contra Costa Senior Food Programs: Provides free groceries twice a month to low-income individuals aged 55 or older. Only one senior per household can receive food. Bring a picture ID and proof of address (PG&E bill, for example).
  - Information for Antioch can be found here.
  - Information for Brentwood, Oakley, and Bethel Island can be found here.
  - Free groceries are also provided every Friday from 9 am to 11 am at the Oakley Senior Center: 215 Second Street, Oakley. Please bring your own bag.

- Contra Costa Health Services Women, Infants, and Children (WIC) Program: Serves Contra Costa County residents. WIC is a supplemental nutrition program that offers food vouchers, nutrition education and counseling, and health care referrals to low-income pregnant or postpartum women, breastfeeding and non-breastfeeding, and to infants and children up to age 5. You can apply online at https://cchealth.org/wic/ or call (800) 414-4WIC.

- Food Bank of Contra Costa & Solano: The Food Bank of Contra Costa and Solano distributes food directly to low-income individuals at community sites. Phone: (855) 309-FOOD (3663)

- Loaves and Fishes of Contra Costa: Loaves and Fishes has closed dining rooms for sit-down meals in response to the COVID-19 crisis but is providing "to-go" meals and pre-filled bags with food pantry items. Phone: (925) 293-4792
• **Food for You Program**: The San Joaquin County USDA Commodity Program, FOOD FOR YOU, provides free food for low-income individuals throughout the county. Individuals must meet residence requirements and distribution sites are determined by zip code. Eligibility is based on monthly income. No application is necessary; individuals must simply provide proof of residence (i.e. utility bill, rent receipt, etc.).

• San Joaquin County Public Health Services **Women, Infants, and Children (WIC) Program**: Serves San Joaquin County residents. WIC is a supplemental nutrition program that offers food vouchers, nutrition education and counseling, and health care referrals to low-income pregnant or postpartum women, breastfeeding and non-breastfeeding, and to infants and children up to age 5.

• **Emergency Food Bank Stockton/San Joaquin**: Provides packaged emergency food in San Joaquin County. Phone: (209) 464-7369; Address: 7 Scotts Avenue, Stockton

• **Saint Mary’s Dining Room**: Provides breakfast, lunch, and dinner, health clinics, clothing and hygiene resources, and social services to homeless and low-income individuals and families. Phone: (209) 467-0703; Address: 545 West Sonora Street, Stockton

• **Bread of Life**: Provides supplemental groceries, toiletries and resources to families that are struggling to make ends meet. Bread of Life distributes groceries at 6 locations throughout San Joaquin County and Merced on the third Saturday of each between 8 am and 12 pm.

• **Stockton Senior Lunch Program**: Provides meals for seniors. In order to be eligible, a person must be 60+ years of age and may be accompanied by their spouse regardless of age and/or a disabled individual who resides at home with and accompanies an older individual who participates in the program. There is a $3.00 per meal suggested contribution. No one will be denied services for the inability to contribute.

• **Instacart**: Grocery delivery service.

• Information regarding food resources for seniors can be found [here](#).

**For Children and Students**

• U.S. Department of Agriculture Food and Nutrition Service: **Meals for Kids While Schools are Closed**

• The California Department of Public Education has a mobile application to help you find nearby California afterschool and summer meal program sites. Instructions on how to download the app can be found [here](#).
• Contra Costa County Office of Education Meal Service Information: Allows you to access each school district’s website for information, including availability of remote meal services for students.

• Information about school-specific meal services for students can be found here.
Resources for Veterans

- **U.S. Department of Veterans Affairs (VA) - Veterans Crisis Line**: (800) 273-8255 and Press 1; Text 838255; Support for deaf and hard of hearing: (800) 799-48889

- **VA Homeless Help Line**: (877) 4AID-VET (877-424-3838)

- **Economic Impact Payments for Veterans**: Veterans and their beneficiaries who receive Compensation and Pension (C&P) benefit payments from VA will receive an Economic Impact Payment with no further action needed on their part.

- **VA COVID-19 Frequently Asked Questions**

- **VA Veterans Resources**

- **VA Compassionate Contact Corps**: This program connects veterans with volunteers if they are lonely, socially isolated or would simply like to talk to someone regularly. Trained volunteers provide support by making periodic phone calls or video calls. Veterans should speak with your clinician or social worker and ask for a referral to begin receiving Compassionate Contact Corps calls.

- **California Department of Veterans Affairs**: Provides information about state and federal benefits that veterans are entitled to receive and how to claim them.

- **VA Care Facilities**: If you are a veteran and need medical care, contact your VA care facility. To find a VA care facility near you, click here. If you have been exposed to someone with COVID-19 symptoms or if you have symptoms including a fever, cough, or shortness of breath, contact your VA care facility prior to any visit.
  - **VA Northern California Health Care System**: (800) 382-8387
  - **VA Palo Alto Health Care System**: (800) 455-0057

- **Veterans Service Offices**: Provides assistance to veterans by helping them understand and apply for any VA benefits they may be entitled to including compensation, education, vocational rehabilitation and employment, home loans, life insurance, pension, health care, and burial benefits. For assistance, call your local veterans service office.
  - **Contra Costa County Veterans Service Office**: (925) 313-1481; E-mail: Veterans@vs.cccounty.us.
  - **San Joaquin County Veterans Services Office**: (209) 468-2916
  - **Sacramento County Veterans Service**: (916) 874-6811
- **Supportive Services for Veteran Families (SSVF):** SSVF grantees have the capacity to place enrolled SSVF program participants in temporary housing (motels and hotels) while working towards a permanent housing placement. In response to the COVID19 pandemic, these placements are allowed even if other temporary housing options are available if those options would place high-risk Veterans into congregate living environments. Such temporary housing placements are only available to eligible, homeless Veteran households enrolled in SSVF who need placement into permanent housing. National Call Center for SSVF Funds: (877) 424-3838

- **Veterans Business Outreach Center:** Provides information and assistance for education and services for veteran owned small businesses, focusing on business development, technology deployment and e-commerce.

- **2-1-1:** Dial 2-1-1 to speak with a trained Resource and Referral Specialist who can connect you to available services for housing/shelter, healthcare, mental health/counseling, substance abuse, education, food, financial help, employment training, children’s services, seniors/older adults, family services, transportation, groups and associations, crisis help, veterans/military, and legal assistance. This service is available 24 hours a day, seven days a week. To search online for services in your county, see below:
  - 2-1-1 Contra Costa
  - 2-1-1 San Joaquin
  - 2-1-1 Sacramento

- **Mobility Matters:** Provides mobility management services including rides programs for seniors and veterans in Contra Costa County. Phone: (925) 284-2207.
Resources for Seniors

• U.S. Department of Justice (DOJ) Elder Justice Initiative: The mission of the Elder Justice Initiative is to support and coordinate DOJ’s enforcement and efforts to combat elder abuse, neglect and financial fraud and scams that target seniors.
  o Elder Fraud and Abuse Resources
  o National Elder Fraud Hotline: (833) 372-8311
  o Eldercare Locator Helpline: (800) 677-1116
  o Victim Connect Hotline: (855) 484-2846

• Supplemental Security Income (SSI): SSI helps aged, blind, and disabled people, who have little to no income, and provides cash to meet basic needs for food, clothing, and shelter. There will be no interruption in SSI payments during the COVID-19 pandemic.
  o Economic Impact Payments for SSI Recipients

• California Department of Aging
  o Senior Information Line: (800) 510-2020
    This toll-free telephone number links older Californians and their caregivers to information and assistance in their own area.
  o Health Insurance Counseling and Advocacy Program (HICAP): (800) 434-0222
    HICAP serves current Medicare beneficiaries and those planning for future health and long-term care needs. HICAP counseling is confidential and free of charge.
  o Long-Term Care Ombudsman Crisis line: (800) 231-4024
    This CRISIS line is available 24 hours a day, 7 days a week, to receive complaints from residents residing in long-term care facilities.
  o COVID-19 Information for Older Adults and People with Disabilities
  o COVID-19 & LGBTQ Older People: Provides information about supportive resources available for LGBTQ elders, caregivers, and concerned community members.

• 2-1-1: Dial 2-1-1 to speak with a trained Resource and Referral Specialist who can connect you to available services for housing/shelter, healthcare, mental health/counseling, substance abuse, education, food, financial help, employment training, children’s services, seniors/older adults, family services, transportation, groups and associations, crisis help, veterans/military, and legal assistance. This service is available 24 hours a day, seven days a week. To search online for services in your county, see below:
  o 2-1-1 Contra Costa
  o 2-1-1 San Joaquin
  o 2-1-1 Sacramento
• **Adult Protective Services**: If you suspect neglect or abuse, call (833) 401-0832.

• **Contra Costa County Employment and Human Services** – **Senior Resources**

• **Human Services Agency of San Joaquin County Aging and Community Services**

• **Sacramento County Department of Child, Family and Adult Services**

• **Agency on Aging Area 4**: Information on services for seniors in Sacramento County.

• Catholic Charities – **Senior Services**

• **SAGE National LGBT Elder Hotline**: (877) 360-5428
  The SAGE LGBT Elder Hotline is available 24 hours a day, 7 days a week to provide information about community support resources such as healthcare, transportation, counseling, legal services, and emotional support programs. The hotline is available in English and Spanish, with translation in 180 languages.

• **Mobility Matters**: Provides mobility management services including rides programs for seniors and veterans in Contra Costa County. Phone: (925) 284-2207.

• **Disability Information and Access Line**: (888) 677-1199
  The Disability Information and Access Line (DIAL) is available to help people with disabilities get vaccinated. Trained staff is standing by to help find local vaccination locations, assist with making vaccination appointments, and connect callers to local services – such as accessible transportation – to overcome barriers to vaccination. DIAL is available Monday through Friday from 9 a.m. to 8 p.m. (Eastern) or by email at DIAL@usaginganddisability.org.

• **Aging Network Eldercare Locator**: The Eldercare Locator is a nationwide service that connects older Americans and their caregivers with local support resources. Phone: 1-800-677-1116.

**Food Resources for Seniors**

• Contra Costa Senior Food Programs: Provides free groceries twice a month to low-income individuals aged 55 or older. Only one senior per household can receive food. Bring a picture ID and proof of address (PG&E bill, for example).
  - Information for Antioch can be found [here](#).
  - Information for Brentwood, Oakley, and Bethel Island can be found [here](#).
  - Free groceries are also provided every Friday from 9 am to 11 am at the Oakley Senior Center: 215 Second Street, Oakley. Please bring your own bag.
• **Stockton Senior Lunch Program**: Provides meals for seniors. In order to be eligible, a person must be 60+ years of age and may be accompanied by their spouse regardless of age and/or a disabled individual who resides at home with and accompanies an older individual who participates in the program. There is a $3.00 per meal suggested contribution. No one will be denied services for the inability to contribute.

• **Meals on Wheels**: Meals on Wheels is a program that delivers meals to seniors at home who are unable to purchase or prepare their own meals.

• Information for additional food resources can be found [here](#).
Resources for Individuals with Disabilities

- **Supplemental Security Income (SSI)**: SSI is a federal income supplement program designed to help aged, blind, and disabled people, who have little to no income, and provides cash to meet basic needs for food, clothing, and shelter. There will be no interruption in SSI payments during the CoVID-19 pandemic.
  - **Economic Impact Payments for SSI Recipients**

- **California Department of Developmental Services (DDS)**: Provides support to individuals with developmental disabilities through a network of 21 regional centers and state-operated facilities.

- **California State Council on Developmental Disabilities**: Provides COVID-19 resources for individuals with developmental disabilities and their family members.

- California Department of Education Special Education Guidance for COVID-19

- **State of California Department of Aging**: Provides information for older adults and people with disabilities.
  - **COVID-19 Information and Resources**
  - **Programs and Services**

- **California Department of Managed Health Care**
  - **Hearing Disabilities Fact Sheet**
  - **Vision Disabilities Fact Sheet**

- **California Employment Development Department (EDD)**
  - **State Disability Insurance (SDI)**: Provides short-term disability insurance benefits to eligible workers who need time off work. You may be eligible for disability insurance if you are unable to work due to non-work-related illness or injury, pregnancy, or childbirth.
  - **Paid Family Leave (PFL)**: Provides benefits to individuals who need to take time off work to care for a seriously ill child, parent, parent-in-law, grandparent, grandchild, sibling, spouse, or registered domestic partner. Benefits are also available to new parents who need time to bond with a new child entering their life either by birth, adoption, or foster care placement.

- **USA.gov Financial Assistance and Support Services for People with Disabilities**

- **National Council on Disability**: Provides resources for individuals with disabilities.
• The Arc California - **COVID-19 Resources for People with Disabilities, Families, and Service Providers**

• Access Living – **COVID-19 Resources for the Disability Community**

• National Federation of the Blind COVID-19 Resources

• **2-1-1**: Dial 2-1-1 to speak with a trained Resource and Referral Specialist who can connect you to available services for housing/shelter, healthcare, mental health/counseling, substance abuse, education, food, financial help, employment training, children’s services, seniors/older adults, family services, transportation, groups and associations, crisis help, veterans/military, and legal assistance. This service is available 24 hours a day, seven days a week. To search online for services in your county, see below:
  - **2-1-1 Contra Costa**
  - **2-1-1 San Joaquin**
  - **2-1-1 Sacramento**

• **Regional Center of the East Bay**: Serves children and adults with developmental disabilities in Contra Costa County.

• **Valley Mountain Regional Center**: Serves children and adults with developmental disabilities in San Joaquin County.

• **Alta California Regional Center**: Serves children and adults with developmental disabilities in Sacramento County.

• **Disabilities Rights California**: Provides information to individuals with disabilities on their legal rights.

• **Disabilities Voices United**: Provides resources and recommendations for people with developmental disabilities and their families.

• **Autism Society of California**: Provides support for individuals with an autism spectrum disorder.
Resources for Parents

- California Surgeon General - Stress Relief for Caregivers and Kids During COVID-19
- Contra Costa Health Services – Information About Schools and Childcare
- First 5 Association of California Resources for Children and Families: Provides COVID-19 resources for children and families along with education and at home learning resources.
- First 5 Contra Costa – Guidance for Childcare and Preschool Settings
- Contra Costa Health Services Women, Infants, and Children (WIC) Program: Serves Contra Costa County residents. WIC is a supplemental nutrition program that offers food vouchers, nutrition education and counseling, and health care referrals to low-income pregnant or postpartum women, breastfeeding and non-breastfeeding, and to infants and children up to age 5. You can apply online at https://cchealth.org/wic/ or call (800) 414-4WIC.
- Contra Costa County Employment & Human Services – CalWORKS Cash Aid provides financial aid for children who lack financial support and care, and to promote and encourage work to enable families to become self-sufficient.
- Contra Costa County Library
  - Virtual Storytime Content for Families
  - Wi-Fi Hotspot Kits: If you have a Library card, you can check out a hotspot for free and use it to connect your tablet, laptop or other Wi-Fi enabled device. You can borrow a hotspot for 21 days.
- San Joaquin County Public Health Services – Family Health Programs
- San Joaquin County Public Health Services Women, Infants, and Children (WIC) Program: Serves San Joaquin County residents. WIC is a supplemental nutrition program that offers food vouchers, nutrition education and counseling, and health care referrals to low-income pregnant or postpartum women, breastfeeding and non-breastfeeding, and to infants and children up to age 5.
- First 5 San Joaquin: Provides financial support for critical programs such as health, preschool and literacy programs, to ensure programs effectively meet the needs of families. Learn more about the funded programs.
- Family Resource and Referral Center: Family Resource & Referral Center is a critical link to quality child care services for all parents, child care providers, and children in San Joaquin County and the surrounding area. Call (209) 461-2908 for more information.
• **National Parent Helpline**: Provides emotional support from a trained advocate so you can become an empowered and stronger parent. Phone: (855) 427-2736

• Safe Kids Worldwide – A Parent’s Guide to Child Safety in [English](#) and [Spanish](#)

• Learning activities for children and students can be found [here](#).
Schools and Educational Resources

- Center for Disease Control and Prevention – K-12 Schools Guidance – Early Childhood Education and Child Care Programs

- Centers for Disease Control Guidance for Institutions of Higher Education
  - Guidance for living in close quarters

- California Department of Public Health - Guidance for K-12 Schools and K-12 Schools Questions and Answers
  - By California Department of Public Health Order of August 11, 2021, all private and public schools serving students in transitional kindergarten through grade 12 (excluding home schools, childcare, and higher education) must verify the vaccine status of all workers.

- California Department of Education – COVID-19 Information and Resources

- State of California Safe Schools For All Hub: The Safe Schools For All Hub consolidates key resources and information related to COVID-19 and schools. New resources will be added to the Hub on a routine basis.

- California Student Aid Commission: Administers financial aid programs for students attending public and private universities, colleges, and vocational schools in California.

- California Community Colleges – Student Resources

- University of California (UC) Admissions and COVID-19: The University will continue to work closely with applicants and students to ensure that they are able to apply and enroll as planned.

Student Loans

- U.S. Department of Education Federal Student Aid: COVID-19 emergency relief flexibilities have been extended through May 1, 2022. This includes a suspension of loan payments, a 0% interest rate, and stopped collections on defaulted loans.
  - Student Aid Frequently Asked Questions

- FedLoan - COVID-19 Relief for Student Loan Borrowers
Schools

- **Antioch Unified School District**
  - All students are eligible for free breakfast and lunch for the 2021-2022 school year. More information on meals for students can be found [here](#).

- **Banta Elementary School**
  - All students are eligible for free lunch for the 2021-2022 school year, beginning on August 11, 2021. More information on meals for students can be found [here](#).

- **Brentwood Union School District**
  - All students are eligible for free school meals for the 2021-2022 school year. More information on meals for students can be found [here](#).
  - Information on distance learning can be found [here](#).

- **Byron Union School District**
  - All students are eligible for free breakfast and lunch for the 2021-2022 school year. More information on meals for students can be found [here](#).

- **Escalon Unified School District**
  - Information on meals for students can be found [here](#).
  - Pandemic EBT can be found [here](#).
  - Information on distance learning can be found [here](#).

- **Galt Joint Union High School District**
  - Information on meals for students can be found [here](#).

- **Galt Joint Union Elementary School District**
  - Information on meals for students can be found [here](#).

- **Knightsen Elementary School District**
  - All students are eligible for free school meals for the 2021-2022 school year. More information on meals for students can be found [here](#).
  - Information on distance learning can be found [here](#).

- **Lammersville Unified School District**
  - Information on meals for students can be found [here](#).
  - Information on distance learning support can be found [here](#).

- **Liberty Union High School District**
  - Information on meals for students can be found [here](#).
• **Lincoln Unified School District**
  - All students are eligible for free breakfast and lunch for the 2021-2022 school year. More information on meals for students can be found [here](#).

• **Linden Unified School District**:  
  - Information on meals for students can be found [here](#).

• **Lodi Unified School District**:  
  - All students are eligible for free breakfast and lunch for the 2021-2022 school year. More information on meals for students can be found [here](#).

• **Manteca Unified School District**
  - Information on meals for students can be found [here](#).
  - Information on distance learning can be found [here](#).

• **New Hope Elementary School District**

• **New Jerusalem Elementary School District**
  - Information on meals for students can be found [here](#).
  - For information on school closure, distance learning, or school supplies such as computers, contact the school district at: (209) 830-6363.

• **Oakley Union Elementary School District**
  - All students are eligible for free school meals for the 2021-2022 school year. More information on meals for students can be found [here](#).
  - Information on distance learning can be found [here](#).

• **Oak View Elementary School District**
  - All students are eligible for free school meals for the 2021-2022 school year. More information on meals for students can be found [here](#).

• **San Joaquin County Office of Education**
  - Information on meals for students can be found [here](#).

• **Stockton Unified School District**
  - Information on meals for students can be found [here](#).
  - Information on technology and internet access can be found [here](#).

• **Los Medanos Community College (LMC):** Effective November 1, 2021, the Contra Costa Community College District will require COVID-19 vaccinations for all employees and students taking in-person classes or who need to come to campus for any reason.
• **San Joaquin Delta College**: Delta College is requiring COVID-19 vaccinations for students and employees. Students must be vaccinated for obtain a medical or religious exemption in order to register for Spring Semester classes that are meeting in person.
  o Distance learning, internet access, and other student resources can be found [here](#).

• **University of the Pacific (UOP)**: The University requires all students and employees to be fully vaccinated. It is strongly encouraged that individuals receive a vaccine booster when eligible.
Arts, Music and STEM Resources

Arts
- **Arts Ed Collab COVID-19 Resources for Educators and Learners**: Arts educational resources
- **Chicago Arts Partnerships in Education Arts Resources for Families Stuck at Home**: Provides arts resources for families including digital learning activities, interactive art tools, digital collections and interactive exhibitions, and live and interactive streams.
- **Crayola Printable Coloring Pages**
- **Disney Learn to Draw**: Complete series of how-to tutorials on drawing.
- Where Imagination Grows [arts & crafts activities](https://www.whereimaginationgrows.com/)
- Printable Census activity sheets for kids
- Lunch Doodles with Mo Willems [art and drawing lessons](https://lunchdoodles.com/)
- Sesame Street in Communities – [Child Activities and Education During COVID-19](https://www.sesamestreet.org/)

Music
- **JAMaROO Kids** [music and movement videos for kids](https://www.jamaroo.com)
- YouTube Learning [video lesson playlists and channels](https://www.youtube.com/playlist) for preschoolers
- **House of Blues Music Forward Foundation COVID-19 Stay at Home Music Resources**
- **NPR List of Live Virtual Concerts**
- **The Kennedy Center Couch Concerts**: Provides a series of concert performances you can stream online.
- **Billboard Livestream and Virtual Concerts to Watch**

Science, Technology, Engineering and Math (STEM)
- **NASA Jet Propulsion Laboratory** [STEM activities for kids](https://www.jpl.nasa.gov/)
- NASA STEM Engagement [at-home learning activities](https://www.nasa.gov/)
- **STEM DuPage STEM at Home**: Provides information on at-home STEM learning.
- California Academy of Sciences [science activities & videos](https://www.calacademy.org/)
- [Math activities](https://www.calacademy.org/)
- Exploratorium Learning Toolbox
- National Geographic
- **Science Bob**: Provides instruction on science experiments you can do at home.
- Elmer’s Fun Things to do While You Stay-at-Home
- **World of Wonders Science Museum Online Resources**
- STEM Ecosystems Activities for Children
- [Mad Science At-Home Activities](https://www.madscience.com/)

General
- **Smithsonian Institution Digital Resources for Students**: Resources for students
- **Library of Congress Digital Resources for Students**: Resources for students
- **TED**: Provides talks online on a range of topics from science to arts to global issues.
- Sesame Street [Caring for Each Other](https://www.sesamestreet.org/)

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• **PBS Kids**: Provides activities and tips to help kids play and learn at home.
  o PBS Learning Media [Video Lessons](#)
  o PBS Kids for Parents [resources, tips and activities](#)

• Museum Resources
  o Museum Computer Network Guide to Virtual Museum Resources, E-Learning, and [Online Collections](#): Provides virtual museum or museum-adjacent resources.
  o Virtual Museum Tours
  o Children’s Discovery Museum of San Jose Virtual Museum Activities
  o [30+ Virtual Field Trips](#): Provides information on virtual field trips and resources.

• Stories and Books
  o Story Pirates [Podcast](#)
  o Free [stories for children](#) ages 3 and up
  o Storyline children’s books read by your favorite celebrities
  o Sparkle Stories [audio stories](#) for kids
  o The Contra Costa County Library has launched Virtual Storytime Content for Families

• Activities
  o Highlights [online activities](#) for kids
  o Into the Book reading teaching tools available in [English and Spanish](#)
  o National Geographic Kids [online activities](#)
  o Wide Open School multi-subject education resources for grades Pre-K – 12
  o Scholastic [Learn at Home](#) Lessons
  o Khan Academy lessons for kids ages 2-18
  o Outdoor [Learning Activities](#) for Kids
  o Zero to Three [Play Activities](#) by Age Group
Pets and Animals

- Centers for Disease Control and Prevention
  - **If You Have Animals**: Information on animal care during the COVID-19 pandemic, including what to do for your pets and protecting pets if you are sick.
  - **What to Do if Your Pet Tests Positive for the Virus that Causes COVID-19**

- Contra Costa County Animal Services

- San Joaquin County Sheriff – Animal Services Division

- Sacramento County Animal Care and Regulation

- **Sacramento SPCA COVID-19 Update**: Provides information on public services for pet owners, free pet food and emergency boarding of your pet.

- Red Rover [Emergency Resources for People and Pets Affected by COVID-19](#)
  - **Emergency Boarding Grants** and **Urgent Care Grants**
  - **Assistance with Basic Pet Care and Other Needs**

- The Humane Society of the United States
  - **Coronavirus Frequently Asked Questions**: Provides information on how animal needs are being addressed during the Coronavirus pandemic, as well as information for pet owners and those wanting to offer support.
  - **Resources and Financial Assistance for Pet Owners**

- Reporting Animal Cruelty
  - If you witness suspected cruelty to animals, call your local animal control agency as soon as possible or dial 9-1-1 if you’re unfamiliar with local organizations.
  - [The Humane Society of the United States Report Animal Cruelty](#)
  - [ASPCA Report Animal Cruelty](#)
  - [Animal Welfare Institute Frequently Asked Questions About Animal Cruelty](#)
Resources for Mental Health and Reporting Abuse

If you or anyone else are in immediate danger, call 9-1-1. If you need to report abuse or require assistance, please see the resources below.

**Child Abuse**
- California Department of Social Services - [Report Suspected Child Abuse or Neglect](#)
- Child Welfare Gateway - [Information on Child Abuse and Neglect](#)
- Contra Costa County Employment and Human Services [Children and Family Services Emergency Response Hotline](#)
- [Child Abuse Prevention Council of Contra Costa County](#)
- [Human Services Agency of San Joaquin County Children’s Services](#)
- [Child Abuse Prevention Council of San Joaquin County](#)
- [Sacramento County Department of Child, Family and Adult Services](#)
- [The Child Abuse Prevention Center of Sacramento](#)

**Elder Abuse**
- U.S. Department of Justice (DOJ) [Elder Justice Initiative](#): The mission of the Elder Justice Initiative is to support and coordinate DOJ’s enforcement and efforts to combat elder abuse, neglect and financial fraud and scams that target seniors.
  - [Elder Fraud and Abuse Resources](#)
  - National Elder Fraud Hotline: (833) 372-8311
  - Eldercare Locator Helpline: (800) 677-1116
  - Victim Connect Hotline: (855) 484-2846
- California Department of Social Services - [Report Suspected Elder Abuse or Neglect](#): To report abuse, call (833) 401-0832 and when prompted enter your 5-digit zip code to be connected to the Adult Protective Services in your county, 7 days a week, 24 hours a day.
- [Centers for Disease Control and Prevention – Elder Abuse Prevention](#)
- [Adult Protective Services](#): If you suspect neglect or abuse, call (833) 401-0832.
Domestic and Sexual Violence

- If You Are a Victim of Sexual Assault or Domestic Violence
  - Call 9-1-1 if you are in a life-threatening situation
  - Report the incident to local police
  - See a healthcare provider as soon as possible to receive a health exam and sexual assault evidence kit.
  - Call a crisis hotline:
    - National Domestic Violence Hotline: (800) 799-SAFE (7233)
    - National Sexual Assault Hotline: (800) 656-HOPE (4673)
- State of California Department of Justice – Sexual Violence Information

Substance Abuse

- Substance Abuse and Mental Health Services Administration – Disaster Distress Helpline, (800) 985-5990
- Alcoholics Anonymous (AA): Provides information and assistance in overcoming an addiction or chemical dependency. Information about how to join an online AA meeting can be found here.

Mental Health

- California COVID-19 Response – Resources for Emotional Support and Well-Being
- California Surgeon General Playbooks:
  - Stress Relief During COVID-19
  - Stress Relief for Caregivers and Kids During COVID-19
- National Alliance on Mental Health Illness (NAMI)
  - Mental Health Resources
  - NAMI Helpline: (800) 950-6264, Text NAMI to 741-741
- National Suicide Prevention Lifeline: (800) 273-TALK (8255)
- Contra Costa County Mental Health Crisis Line: If you are experiencing a mental or emotional crisis, call the 24-hour Access Line at (888) 678-7277 for mental health resources or the Contra Costa Crisis Center at (800) 833-2900 for 24-hour crisis support.
- San Joaquin County Mental Health Crisis Line: (209) 468-8686
- Sacramento County Mental Health Crisis Line: (888) 881-4881
- Alzheimer’s Association: COVID-19 Tips for Dementia Caregivers
  
  LGBTQ Youth Coping with Stress and Anxiety During COVID-19: (866) 488-7386
Local Resources

- **Women’s Center-Youth and Family Services**: Provides free, confidential services and shelters specifically designed to meet the needs of homeless and runaway youth and victims of domestic violence, sexual assault, and human trafficking. For more information on services call (209) 941-2611.

- **Family Justice Center**: Provides a one-stop center for victims of domestic violence, sexual assault, child abuse, elder abuse, and human trafficking.
Scams and Consumer Protection Resources

- Consumer Financial Protection Bureau (CFPB) - Protecting Finances

- California Attorney General
  - COVID-19 Consumer Information and Resources
  - Report Scams

- Federal Emergency Management Agency (FEMA) Rumor Control Page in English and Spanish

- Federal Trade Commission (FTC)
  - Complaint Assistant: Report a scam or other consumer problem to the FTC.
  - Coronavirus Scams Alerts
  - Important Information on checks from the government
  - Avoid Scams While Finding Help During Quarantine
  - COVID-19 Related Government Imposter Scams
  - Seven Coronavirus Scams Targeting Your Business
  - FTC Coronavirus Warning Letters to Companies
  - FTC and FCC Send Joint Letters to VoIP Service Providers Warning against ‘Routing and Transmitting’ Illegal Coronavirus-related Robocalls
  - FTC Announces Latest Round of Letters Warning Companies to Cease Unsupported Claims that Their Products Can Treat or Prevent Coronavirus
  - FTC Sends 21 Letters Warning Marketers to Stop Making Unsupported Claims That Their Products and Therapies Can Effectively Treat Coronavirus

- U.S. Department of Agriculture – SNAP Scam Alert

- U.S. Department of Justice COVID-19 Fraud Prevention Page

- National Association of Attorneys General – Consumer Protection

- Contra Costa District Attorney, Consumer Protection (Civil) Unit – Price Gouging
Travel Guidance and Resources

The U.S. Department of State (DOS) provides information to help individuals make educated decisions about their safety and travel abroad. Country specific information can be found here. The Centers for Disease Control and Prevention also provides information on international travel during COVID-19. The CDC recommends travelers do not travel internationally until they are fully vaccinated.

If you have traveled overseas and would like to notify the State Department of your situation, please contact the 24-Hour Consular Affairs Emergency Line:
(888) 407-4747 (United States and Canada)
(202) 501-4444 (Overseas)

Additionally, the State Department recommends that individuals traveling overseas enroll in the Smart Traveler Enrollment Program (STEP). STEP is a free service that allows U.S. citizens and nationals traveling and living abroad to enroll their trip with the nearest U.S. Embassy or Consulate.

- Enrolling in STEP allows you to:
  - Receive important information from the Embassy about safety conditions in your destination country, helping you make informed decisions about your travel plans,
  - Help the U.S. Embassy contact you in an emergency, whether natural disaster, civil unrest, or family emergency.
  - Help family and friends get in touch with you in an emergency.

Requirement for Proof of Negative COVID-19 Test or Documentation of Recovery from COVID-19
On December 2, 2021 the Centers for Disease Control and Prevention amended its October 2, 2021 Order. This amendment updates COVID-19 testing requirements for air passengers 2 years or older boarding a flight to the United States. Effective December 6, 2021, before boarding a flight to the US from a foreign country, all air passengers- 2 years or older – are required to present a negative COVID-19 viral test result taken no more than 1 day before travel, or documentation of having recovered from COVID-19 in the past 90 days, before they board their flight. Air passengers will also be required to confirm in the form of an attestation that the information they present is true.

- If you plan to travel internationally, you will need to get a COVID-19 viral test (regardless of vaccination status or citizenship) no more than 1 day before you travel by air into the United States. You must show your negative result to the airline before you board your flight.

- More information can be found here.
Additional Resources:

- U.S. Department of State
  - Information for Cruise Ship Passengers
  - Traveler’s Checklist
  - Country Information
  - Your Health Abroad
  - Passport Operations in Response to COVID-19

- Centers for Disease Control
  - Information on domestic travel
  - Information on international travel
  - Information on cruise ship travel
  - Requirement for Proof of COVID-19 Vaccination for Air Passengers
  - Safer Travel Tips for Families with Unvaccinated Children
  - Communication Resources for Travelers
  - Travel FAQ’s
  - Travel Guidelines
  - After International Travel
Volunteer Information

- **California Volunteers**
  - My Turn – Volunteer: Volunteer opportunities at COVID-19 vaccination sites.

- **California Check-in Campaign**: The Check-In Campaign urges all Californians to check in on their older neighbors to make sure they are okay. Phone: (833) 544-2374

- **California Health Corps**: This initiative works to expand California’s health care workforce and recruit health care professionals to address the COVID-19 surge. Health care professionals with an active license, public health professionals, medical retirees, medical and nursing students, or members of medical disaster response teams in California are all encouraged to join the new California Health Corps.

- **American Red Cross**

- **United Way of San Joaquin County**

- **Food Bank of Contra Costa & Solano**

- Federal Emergency Management Agency (FEMA) – [How to Help](#): Find the best way to donate, volunteer or provide critical supplies to fight the COVID-19 pandemic.

- **Contra Costa County Advisory Council on Aging – Be A Good Neighbor Flyer**

- **HandsOn Sacramento**: Volunteer opportunities in Sacramento County.

- **Volunteer Match**: Connects individuals with opportunities to volunteer.

- **Meals on Wheels of Contra Costa**: Opportunities for volunteer drivers and non-drivers to provide meals to seniors at home who are unable to purchase or prepare their own meals.

- Oakley Senior Center: Volunteer to help distribute food for seniors 55 and older on Fridays from 9 am to 11 am at the Oakley Senior Center. Phone: (925) 626-7223

- **Brentwood Strong**: Volunteer opportunities in Brentwood.

- **Emergency Food Bank**: Volunteer with the Emergency Food Bank in Stockton.

- **Stockton Shelter for the Homeless**: Volunteer with the Stockton Shelter for the Homeless.

- **Dine Stockton**: Support restaurant workers and their families by ordering take-out and delivery from home.
State of California Information

Effective June 15, 2021, most everyday places in California are operating as normal with no capacity limits or physical distancing required. Masks are required for all individuals in all indoor public settings, regardless of vaccination status from December 15, 2021 through February 15, 2022.

Guidance for the use of Face Coverings

Everyone is required to wear masks in the following settings:

- Public transit
- Healthcare settings (including long term care facilities)
- Adult and senior care facilities
- Indoors in K-12 schools, childcare, and other youth settings
- State and local correctional facilities and detention centers
- Homeless shelters, emergency shelters, and cooling centers

Masks are required for unvaccinated people and recommended for everyone in indoor public places, like:

- Retail
- Restaurants
- Theaters
- Family entertainment centers
- Meetings
- State and local government offices that serve the public

The following individuals are exempt from wearing masks at all times:

- Children under two years old, due to the risk of suffocation.
- People with:
  - A medical condition,
  - Mental health condition, or
  - Disability that precludes wearing a mask. This includes:
    - Those for whom a mask could obstruct breathing
    - Who are unconscious or incapacitated
    - Unable to remove a mask without assistance
- People for whom seeing the mouth is essential for communication:
  - Hearing impaired, or
  - Those communicating with a person who is hearing impaired.
- People for whom wearing a mask would create a risk as they work, as determined by:
  - Local, state, or federal regulators, or
  - Workplace safety guidelines.

See CDPH’s Guidance for the Use of Face Coverings and Face Coverings Q&A to learn more.
**Additional Resources**

  - Factsheet: [California is Open, What Does this Mean?](#)
  - Beyond the Blueprint [Guidance](#) and [Q&A](#)

- **California Testing Task Force**: Provides information on testing and testing sites in the state.

- **COVID-19 Vaccine Information** – Provides information on California’s vaccination plan and vaccination progress.
  - Every Californian can sign up at [myturn.ca.gov](http://myturn.ca.gov) or call **(833) 422-4255** to see if it’s their turn to get the COVID-19 vaccine. If you’re not currently eligible, you can sign up to be notified when it’s your turn.

- **California’s Safe Schools For All Hub**: Provides resources and information related to COVID-19 and schools.

- **Office of the Governor - Press Releases**

- **California Office of Emergency Services (Cal OES)**: Cal OES is responsible for overseeing and coordinating emergency preparedness, response, recovery, and homeland security activities within the state.

- **California Golden State Stimulus**: To support low-income Californians and help those facing a hardship due to COVID-19, California will provide the Golden Status Stimulus payment to families and people who qualify. This is a one-time $600 or $1,200 payment. For more information and to check if you qualify for the Golden State Stimulus click [here](#). Those needing assistance with the Golden State Stimulus can contact the California Franchise Tax Board at (800) 852-5711, Monday through Friday from 8 am to 5 am.
  - California **Golden State Stimulus II**: The Golden State Stimulus has been expanded so more Californians are eligible. This payment is different from the Golden State Stimulus I. To receive your payment, file a complete 2020 tax return by the October 15, 2021 deadline. Most direct deposit stimulus payments will be issued between September 1, 2021 and October 31, 2021. Paper check payments will go out by the last 3 digits of the zip code on your 2020 tax return. Check if you qualify [here](#).

- **CA COVID-19 Rent Relief**: CA COVID-19 Rent Relief will help income-eligible households pay rent and utilities, both for past due and future payments. Applicants may also call the CA COVID-19 Rent Relief Call Center at 1-833-430-2122.
• Department of Motor Vehicles (DMV) Virtual DMV: The DMV Virtual Office allows you to conduct select transactions that previously required an office visit. This new convenient service allows you to upload necessary documents to complete your transaction. A DMV customer service representative will review and contact you to finalize the process – saving you time and a trip to a DMV office. Phone: (800) 777-0133; TTY (800) 368-4327

• California Labor & Workforce Development Agency: Services California workers and businesses by improving access to employment and training programs, enforcing California labor laws to protect workers and create an even playing field for employers, and administering benefits that include workers’ compensation, unemployment insurance, disability insurance and paid family leave.

• California Safer at Work in English and Spanish: Provides information about workplace rights, responsibilities, and resources during COVID-19.

• California Department of Parks and Recreation – Park closures and resources
Contra Costa County Services

- **Contra Costa County COVID-19**: Includes COVID-19 related information and services.

- **Contra Costa Health Services**: As of December 29, 2021, a health order requires all individuals, regardless of vaccination status, to wear masks in indoor public settings until further notice.
  - Contra Costa Health Services Health Orders
  - Contra Costa Health Services Information for the Community

- **COVID-19 Tests** - Information on testing and testing sites in Contra Costa County can be found here.

- **COVID-19 Vaccine Information**
  - Residents who are eligible to be vaccinated can make an appointment through COVID-19 Vaccine Scheduling or can call (833) 829-2626 to request an appointment.
  - Contra Costa County COVID-19 Booster Vaccines Now Available
  - Help Your Neighbor web page: Provides information that eligible county residents need to make a COVID-19 immunization appointment with Contra Costa Health Services or its community partners.

- **2-1-1 Contra Costa County**: Dial 2-1-1 to speak with a trained Resource and Referral Specialist who can connect you to available services for housing/shelter, healthcare, mental health/counseling, substance abuse, education, food, financial help, employment training, children’s services, seniors/older adults, family services, transportation, groups and associations, crisis help, veterans/military, and legal assistance. This service is available 24 hours a day, seven days a week.

- **Contra Costa County Employment and Human Services (EHS)**: Includes information for children’s services, aging and disabled services, Head Start, and community services. Phone: (925) 957-5647; for Spanish call: (925) 957-5648

- **Contra Costa County Sheriff’s Office**

- **Contra Costa County Court Closures**

- **Contra Costa County Library - Wi-Fi Hotspot Kits**: If you have a Library card, you can check out a hotspot for free and use it to connect your tablet, laptop or other Wi-Fi enabled device. You can borrow a hotspot for 21 days.
San Joaquin County Services

- **San Joaquin County COVID-19**: Includes COVID-19 related information and services.
  - San Joaquin County Office of Emergency Services: [Current COVID-19 Health Orders](#)

- **San Joaquin County Public Health**: San Joaquin County is recommending that all individuals in California wear masks in indoor public settings, regardless of vaccination status.
  - San Joaquin County Public Health Services [Health Orders and Guidance](#)
  - San Joaquin County Public Health Services [Family Health Programs](#)

- **COVID-19 Tests - Information on testing and testing sites in San Joaquin County can be found [here](#).**

- **COVID-19 Vaccine and Booster Information – Vaccine and booster information can be found [here](#) or by calling 2-1-1.**

- **2-1-1 San Joaquin (211SJ)**: Dial 2-1-1 to speak with a trained Resource and Referral Specialist who can connect you to available services for housing/shelter, healthcare, mental health/counseling, substance abuse, education, food, financial help, employment training, children’s services, seniors/older adults, family services, transportation, groups and associations, crisis help, veterans/military, and legal assistance. This service is available 24 hours a day, seven days a week.

- **Human Services Agency of San Joaquin County**: Services offered include California Work Opportunity and Responsibility to Kids (CalWORKs), Foster Care, CalFresh, General Assistance, Medi-Cal, Adoptions, Child Protective Services, Adult Protective Services, In-Home Supportive Services (IHSS), Refugee Assistance, and the Mary Graham Children’s Shelter. For services, please call: (209) 468-1000.

- **San Joaquin County Sheriff’s Office**

- **San Joaquin Ready Office of Emergency Services**: Information on disaster preparedness, disaster recover, and emergency services.

- **Stockton Strong**: An all-inclusive guide to COVID-19 related information and resources in Stockton.

- **Women’s Center-Youth and Family Services**: Provides free, confidential services and shelters specifically designed to meet the needs of homeless and runaway youth and victims of domestic violence, sexual assault, and human trafficking. Phone: (209) 941-2611.
Sacramento County Services

- **Sacramento County COVID-19**: Information about COVID-19 in Sacramento County.

- **Sacramento County Department of Health Services**: As of July 29, 2021, a *Sacramento County health order* directs all individuals to wear face coverings indoors regardless of vaccination status.
  - Sacramento County Department of Health Services [Health Orders and Guidance](#)

- **COVID-19 Tests**: Information on testing and testing sites in Sacramento County can be found [here](#).

- **COVID-19 Vaccine Information**: Vaccine information can be found [here](#) or by calling (916) 875-2400.

- **South County Services**: Social Services for families and individuals in the River Delta Region, Isleton, Walnut Grove, Courtland, Locke, Ryde and Hood.

- **2-1-1 Sacramento**: Dial 2-1-1 to speak with a trained Resource and Referral Specialist who can connect you to available services for housing/shelter, healthcare, mental health/counseling, substance abuse, education, food, financial help, employment training, children’s services, seniors/older adults, family services, transportation, groups and associations, crisis help, veterans/military, and legal assistance. This service is available 24 hours a day, seven days a week.

- **Sacramento County Sheriff’s Office**

- **Sacramento County Emergency Rental Assistance (SERA2) Program**: Emergency rent and utilities assistance for renters living anywhere in Sacramento County who have experienced a reduction in household income or other financial hardship due to the COVID-19 pandemic. Eligible applicants can receive up to 15-18 months of assistance for past rent and utilities owed. The total assistance amount available will depend on household need. Applicants that have received an eviction notice from their landlord will be given priority. An eviction notice must be submitted with the application in order to receive priority. These applications will be processed according to application date or court date.
• **Sacramento Regional Transit District (SacRT):** Provides transportation services in Sacramento County.
  - **Free Ride to Receive the COVID-19 Vaccine:** SacRT will offer free transit rides for everyone who needs to get to a scheduled COVID-19 vaccine appointment location through March 31, 2022. This includes all vaccination sites in Sacramento County within SacRT’s service area, including hospitals, pharmacies, and other immunization locations.

  To ride free, you only need to show a COVID-19 vaccine appointment confirmation in the form of an email, text or vaccine card, which will serve as valid fare only on the date noted in your appointment confirmation to ride SacRT’s fixed-route bus, light rail, Folsom Stage Line, SmaRT Ride or SacRT GO services. Please note: free rides are not available for SacRT’s contracted services (Rancho CordoVan and Elk Grove’s e-Tran services).

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**City Information**

- [City of Antioch](#)
- [City of Brentwood](#)
- [City of Galt](#)
- [City of Lathrop](#)
- [City of Lodi](#)
- [City of Oakley](#)
- [City of Stockton](#)